



5 Tips for Calling 9-1-1

1 Call 9-1-1 for emergencies only

Only call 9-1-1 when a crime is in progress or a life is on the line. An emergency is any situation that requires immediate assistance from the police, fire department, or ambulance personnel.



2 If you call 9-1-1 by accident, don't hang up

This saves the call taker from having to call you back and confirm there is no emergency or possibly sending police with lights and sirens to check your address for an emergency.



3 Stay Calm

It is very important that you stay as calm as possible and answer all the questions the 9-1-1 call taker asks.



4 Know the Location of your Emergency

Providing an accurate address is critically important when making a 9-1-1 call. Look for landmarks, cross street signs and buildings and know the name of the city or county you are in.



5 Teach your children how to call 9-1-1

Be sure they know what 9-1-1 is, how to dial from your home and cell phone, and to trust the 9-1-1 call taker and answer all their questions.

